



# mpl: Healthcare

**Case study: Consumer Goods**

**Interim**  
**Continuous improvement**  
**Rapid results**  
**Restructuring**

**wearempl:com**



Case study

Interim

Continuous improvement

Rapid results

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## Healthcare

### The Challenge

## Increased Volumes and Efficiencies

A shopfloor based Rapid Improvement project designed and delivered in support of the manufacturing teams on two key sites in Nigeria. The project focused on improving OEE and increasing capacity to support growing demand for detergent and soap products in key markets.



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## Approach

MPL's team of coaches and managers demonstrated their ability to deliver an accelerated, focused programme which, over a twelve month period, facilitated a rapid site performance improvement.

MPL's skills transfer programmes and ongoing coaching support ensured that all levels of the operation were engaged in driving tangible improvements and in taking responsibility for results; key to sustainability of operations. This has enabled the sites to create a new level of manufacturing process control.

## Skills & Methods implemented

Working with operational teams from shopfloor to senior management level, MPL introduced and coached in improvement tools and techniques from their CI toolkit including:

- Performance management principles and routines
- Short Interval Control
- Perfect line methodology
- Top loss
- On time attendance
- Communication
- Team huddles
- Visual management
- Rapid start-up/shutdown/changeover
- KPI management



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### Testimonials

“MPL’s Coaching programme has helped participants in taking ownership of their shift operations and we are beginning to see improved confidence levels of the participants in discharge of their daily tasks/actions”

Factory Manager, Site 1

“Learning and tools from the modules are being applied at the shopfloor and at different sections. Overall factory efficiency has increased. This is due to learning from the coaching programme”

Factory Manager, Site 2

### Implementation

**39 Weeks – across 2 sites**

### Immediate wins

**Cumulative OEE improvement 16%**

**Cumulative savings £400K**

**Payback within life of project**



We appreciate that each business has its own unique set of business pressures, strategic directives, current problems and concerns. Each has its own business agenda and timescales. MPL's methodology has been developed in partnership with a wide range of businesses across a broad range of different sectors and we have worked at all levels of an organisation to deliver a unique and comprehensive response to their requirements.

This has enabled us to develop an intensive understanding of different industries, to provide our clients with an informed view on the issues and challenges they face and the ability to provide a specific and tailored service response that ensures results.

**Bakery and Morning Goods**

- British Bakeries
- Delifrance
- Jordans
- Warburtons
- McVitie's
- Crantock Bakery

**Dairy**

- Arla Foods
- Dairy Crest
- Express Dairies
- Robert Wiseman
- Dairy Farmers of Britain
- Norseland
- Yeo Valley

**Fresh Produce**

- Produce World Group:
- Solanum
- Isleham Fresh Produce
- RB Organic
- Rustler Produce
- Wilson's Country

**Soft Drinks**

- Coca-Cola
- SunJuice
- Greencore Water
- Buxton Spring

**Alcoholic Drinks**

- Bulmers
- Carlsberg-Tetley
- Charles Wells
- Diageo
- Fuller's
- G & J Greenall
- Irish Bonding
- Irish Distillers
- St Austell Brewery
- Muntons
- Greencore Malting

**Grocery**

- British Sugar
- Burton's Foods
- Cadbury
- Charlie Bigham's
- Edme

**Greencore Group**

- John Rannoch Foods
- Kellogg's
- Kitchen Range Foods
- Premier Foods
- The Serious Food Company
- Wilkin and Sons
- Cargill

**Meat Processing**

- Dovecote Park
- Kitchen Range Foods
- Moy Park
- Olhausens
- Pork Farms Bowyers
- Vion Food Group

**Chemicals and Coatings**

- Akzo-Nobel
- Crown Paints
- International Paints
- Omya

**Automotive**

- BMW
- Roll-Royce
- Calsonic Kansei

**Electricity Generator**

- International Power

**Industrial**

- Acordis Acetate Products
- Cameron Leeds Manufacturing

**Healthcare**

- Kimberly-Clark
- S C Johnson
- PZ Cussons
- Reckitt Benckiser
- Hoya
- NHS
- Countess of Chester Hospital
- Homerton University Hospital

**Police**

- Wiltshire Constabulary
- West Midlands Police

**Pharmaceuticals/ Biotech**

- Glaxo Smithkline
- AstraZenica
- Napp Pharmaceuticals
- Elan
- Delta Biotechnology (Novozymes)
- Cardinal Health
- MedImmune
- William Ranson & Son
- Patheon
- Catalent Pharma Solutions
- Elga Labwater
- Biochrom
- Penn Pharma
- Serologicals (Millipore)